

## Welcome to the new Rewards Learner Newsletter!

To compliment the Rewards employer newsletter we have launched this all new, all exciting, learner newsletter. Our aim is to share and celebrate our learners successes and to provide information, guidance and inspiration to those of you currently studying (or thinking about doing a further course) with us.

I would love to hear from you! ...Whether inspiring or just plain funny stories of learning with Rewards. Do you have any tips for individuals currently doing the course that you have completed? What happened after you completed your course with us?

If you are happy to share your thoughts then please email me on [stephanie.gale@rewards-trc.co.uk](mailto:stephanie.gale@rewards-trc.co.uk)  
Many Thanks in advance!

Stephanie Gale, Marketing Manager.

## Rewards Apprenticeship Academy

The Rewards apprentice Academy was launched in September and has already proven to be a hit with employers and learners alike. The Academy is designed to provide up-front knowledge and skills to newly-employed individuals, some of which have been helped to secure employment by Rewards, and runs for 2 days per week for 8 weeks.

### Inside this issue:

FOCUS ON: Apprentice Academy in action!	2
What our Academy learners say...	2
Achievers!	3
Meet the Team!	4
National campaigns	4
Upcoming events and items to note	4

The apprentices attend in small groups and training covers matters such as team work, problem solving, communication, customer service and personal development. This training equips new employees with skills and confidence that ordinarily would take some time to acquire.

The Academy is designed to be fun and engage individuals whilst learning. Each individual is invited to attend the graduation ceremony upon completion of the course.

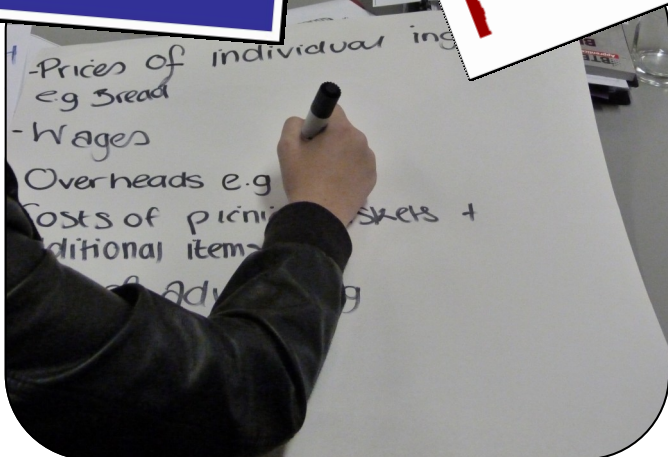
**Chief Executive Officer at Rewards, Marion Ward, commented:**

*"We were incredibly impressed by the quality of presentations given by the Academy learners at their awards ceremony. They clearly put a great deal of effort into their preparation and delivery and the employers who attended were very proud of their employees. It was a wonderful ceremony and we are excited at the prospect of many more to come!"*



Some of the November Academy graduates

## FOCUS ON: Academy in action



Photos of Academy training activities and work produced by Academy learners

## What our Academy learners say...

"I have enjoyed my time here at the academy as it has helped me gain valuable skills which will help benefit me in a future career..."

[The assessors were] very friendly and helpful if any questions were asked.

My favourite time in the academy would have been the activities that we had been given as they were always varied and not too similar so I never found myself bored..."

George Collis

"I thoroughly enjoyed my time at Rewards Academy. I have further expanded my business knowledge which will help me with my future employment. I think the lessons have been highly engaging and very well structured. My favourite times in the Academy were all the activities that took place. It helped me understand how team work and co-operation are two very important factors within the business industry."

Amie Giles

"[The Academy] has been a fun environment to work in and we have all been able to co-operate and collaborate very well as a group.

My favourite part of the Academy was the time that we were able to debate for and against a topic in separate teams, showcasing our skills to combat points made by an opposition.

I have learnt a lot from the past 8 weeks...it has been a pleasure".

Lewis Williams

## Congratulations to this quarter's (Aug to Oct) qualification Achievers!

### Apprenticeships, NVQ's, Awards, Certificates and Diplomas

J. Austin	S. King
S. Bartlett,	G. Kirkwood
V. Baverstock-Thomas	N. Lelliott
D. Breen	R. Malvy
L. Burrows	S. Markham
M. Clarke	K. Mather
P. Conway	M. Mutingwendie
N. Curbelo Hernandez	G. Parry
M. Dawe	E. Pearce
K. Dawson	B. Rajcomar
E. Farnes	C. Skinner
N. Farrier	K. Spencer
Q. Gascoigne	A. Sturdey
S. Ghinn-Morris	H. Walker
C. Guerreiro	M. Weeding
C. Humphreys	G. Welch
S. Jeffery	S. Westgate
G. Khan	D. Whiting
T. Killick	D. Zwidryn

### Business Literacy, Numeracy and ESOL

S. Anstrom	H. Majed
S. Beso Montaner	M. Miles
M. Bjorklund	J. Nazarova
E. Bos	J. Nordenhed
A. Byrne	M. Ochoa
T. Camus	S. Olle Medina
E. Cardone	F. Patiniot
B. Croft	Z. Penkala
R. Easom	K. Picasso
B. Fernandez	A. Renault
L. Fraser	G. Rodrigo
F. Freire Perez	B. Sjoerd
C. Herzog	A. Spajic
S. Hietala	H. Taylor
E. Jadwisieniczak	S. Terpstra
J. Kersten	S. Versaveau
L. Losada Perez	M. Vires
T. Louvel	C. Zulaica

*"I just wanted to take this opportunity to thank you both for your support and tailored guidance through the math course. I could not think of anything either of you could have done that would have made the process smoother or more enjoyable... I say again: many, many thanks."* Sjoerd Benjamin



## Congratulations to this quarter's Learndirect and BTEC Achievers!

<b>Learndirect</b>	S. Flight	N. Imran	L. Macconnell	J. Pullen	R. Williams
	R. Flynn	E. Jean-Gilbert	N. Macedo	M. Sagai	M. Wolska
	R. Ajmani	P. Jennings	U. Makumbi	S. Sarkar	S. Worsell
	S. Anstee	T. Jones	K. Mamandy	J. Seager	E. Ziezio
	K. Ball	D. Kacsor	M. Marshall	S. Sivaseelan	
	J. Bridgland	P. King	F. Mawejje	K. Slaughter	<b>BTEC</b>
	K. Byworth	R. Kotany	E. Mbewe	K. Smith	L. Dos Santos
	M. Calle	J. Lawal	M. Moore	A. Soo	S. Lydri
	L. Chown	Y. Liu	J. Moulding	L. Soutter	T. Charlesworth
	A. Cotilla-Taylor	S. Lloyd	A. Muchengaguyo	A. Vanni	S. Menezes
	M. Cotte	V. Lord	A. Muhumuza	S. Watts	
	V. Day	S. Lumley	D. Parisi	N. Webster	
J. Dutton	M. Lynn	L. Perris	C. White		

## Meet The Team!



My name is Tracey; I am the Commercial Director at Rewards. I am a member of the Senior Management team, responsible for the recruitment of apprentices onto a range of programmes, and for those joining the Rewards Academy. I work with local employers offering a variety of training meeting business needs and requirements. I

Account Manage for a number of clients, updating on learning that is happening within their organisation.

My name is Scott and I am one of the Rewards **learndirect** tutors working in our Crawley training centre. It's my responsibility to encourage and aid students as they work towards qualifications in Adult Numeracy, Adult Literacy and IT. I provide support to our learners to ensure they are able to progress through their learning materials and achieve their goals. I always enjoy my job and find it very rewarding.



## National campaigns

BBC radio 1 has launched the "Take It On" campaign, designed to offer advice and inspiration to help young people to realize their true potential and follow their ambitions.

The project is going to be made up of lots of videos made by the public, showing young people who have achieved something amazing and also by guests and stars, who have some genuinely practical advice.

The following link showcases the clips and gives instructions on how to add your own one:

<http://www.youtube.com/user/bbcradio1takeiton>

Radio one say: *"We believe now is the time for the potential of young UK to be realised. We believe in taking action today and taking on tomorrow. Tell us about how you plan to Take It On and make your future brilliant, or inspire others by telling us how you've already done it...The young people of the UK have more potential, more talent and more passion than you will ever read in the papers. This project is about us all taking immediate steps to realise that potential and to do it right now. Don't wait for tomorrow. Take it on today."*

## Upcoming events and items to note

### Training, advice and qualifications for unemployed individuals

Further sessions are available in 2012 for individuals to join the Rewards employability training programme (running in Crawley and Horsham). If you have a friend or relative, claiming any type of state benefit whilst looking for work then they are invited to achieve a fully government-funded BTEC Level 1 Award in WorkSkills.

Units on offer are: Self Assessment (what work are you capable of and happy to do?), Searching for a job, Preparing for interview and Interview Techniques. Gain accreditation for individual units or achieve a combination of 3 units or more to gain your full BTEC L1 Award. Most units require one days attendance.

For further details contact 01293 611686 or email [enquiries@crawley.rewards-trc.co.uk](mailto:enquiries@crawley.rewards-trc.co.uk)

### BKSB assessments and resources

Please note that with immediate effect, the BKSB online environment link will only be accessible through the following link:

[http://bksbv3.bksblive.co.uk/Rewardstraining/bksb\\_portal/](http://bksbv3.bksblive.co.uk/Rewardstraining/bksb_portal/)

### National Careers Service

The National Careers Service is due to be launched in April 2012.

As a step towards this, careers advice for both young people and adults has now been aligned under a single Next Steps phone number which is 0800 100 900.

### Rewards Christmas closure

Please note that the Rewards offices will be closed to the public as of 3.30pm on Friday 23rd December and will re-open at 9.00am on Tuesday 3rd January.



*Have a Merry Christmas and a Happy New Year from everyone at Rewards*